

VICTIM SERVICES

Florida Dept. of Corrections - Victim Assistance Program
1-877-884-2846 (1-877-8-VICTIM)

Office of the Attorney General - Crime Compensation Program
1-800-226-6667

Florida Parole Commission - Victim Services Office
1-800-435-8286

Office of the Governor - Victims Rights Coordinator
1-850-488-3494

Florida Coalition Against Domestic Violence
1-800-500-1119

Florida Council Against Sexual Violence
1-888-956-7273 (1-888-956-RAPE)

Florida Abuse Hotline
1-800-962-2873 (1-800-96-ABUSE)

**Florida Department of Law Enforcement - Sex Offender/
Sexual Predator Hotline**
1-888-357-7332

Parents of Murdered Children
1-888-818-7662 (1-888-818-POMC)

Mothers Against Drunk Driving
1-800-438-6233 (1-800-438-MADD)

Office for Victims of Crime Resource Center
1-800-627-6872

National Center for Victims of Crime
1-800-394-2255 (1-800-FYI-CALL)

Immigration and Naturalization Services - Victim Hotline
1-866-872-4973

Florida Bar Lawyer Referral Service
1-800-342-8011

National Domestic Violence Hotline
1-800-799-7233 (1-800-799-SAFE)

National Organization for Victim Assistance
1-800-879-6682 (1-800-TRY-NOVA)

PROVIDED BY: State of Florida
Department of Corrections
IN PARTNERSHIP WITH APPRISS

Notes:

 **VINE**[®]
VICTIM INFORMATION & NOTIFICATION EVERYDAY



VICTIMS HAVE THE RIGHT TO KNOW

Florida Statewide VINE Service

Access to Information & Notification for
Offender Custody Status

1-877-VINE-4-FL

Toll-free 1-877-846-3435

TTY 1-866-847-1298

www.vinelink.com

A service provided by the:

State of Florida
Department of Corrections



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FLORIDA STATEWIDE VICTIM INFORMATION AND NOTIFICATION EVERYDAY

1-877-846-3435

TTY 1-866-847-1298

VINE is an automated service that lets you track the custody status of offenders in county jails, Department of Corrections facilities, or supervised by Community Corrections. By calling the toll-free number or visiting www.vinelink.com, you can find out the custody status of an offender. You can also register to be notified by phone and e-mail if the custody status of an offender changes.

Information

Call 1-877-846-3435 or visit www.vinelink.com and follow the instructions to access custody information.

Registration

If the offender is in the custody of a county jail, Department of Corrections facility, or supervised by Community Corrections, you can register to receive notifications.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

Notification

You will be notified about the following events:

- Release
- Transfer
- Escape
- Death

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

- If you feel you are in danger, call 911 immediately.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- If you do not answer a notification call, VINE will leave a message. If there is no answer, VINE will continue calling back until you enter your PIN or until up to 48 hours have passed.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential. The offender will not know you are registered with VINE.
- You can register multiple phone numbers and e-mail addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

Write down the following information,
tear off this panel,
and keep in a safe place:

Offender name

Offender number

Your four-digit PIN

USING VINE

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Do not rely solely on VINE for your safety. Make this service a part of your overall safety plan.